

QUALITY POLICY STATEMENT

It is the policy of **Southern Group Laboratory Ltd.** to provide its customers with products which fulfil their specified requirements.

The Managing Director has established, implemented and maintained the company quality policy which is applicable to all staff. The policy:

- a) Is appropriate to the purpose of the organization, and supports the strategic direction of the company, the purpose being the production of microbiological media, chemicals and stains.
- b) Includes a commitment to comply with requirements and continually improve the effectiveness of the quality management system.
- c) Provides a framework for establishing and reviewing quality objectives. The quality objectives are assigned at both departmental and company level at management review.
- d) Is communicated and understood within the organization. Understanding of quality policy statement is completed during day one induction training.
- e) Is reviewed for continuing suitability by Managing Director

The following principles are applied throughout the company

- f) Full commitment of all personnel to this quality policy allied to active involvement in quality improvements.
- g) Full understanding by all employees of the long term importance of achieving client satisfaction by providing a consistently high quality product.
- h) An appreciation that consistent production quality can only be achieved by ensuring control at each stage of production.

A Company wide quality assurance system has been designed to meet the requirements of EN/ISO 9001:2015

The Quality Manual outlines the quality assurance systems of the Company and the complementary Procedures and Work Instructions detail the methods that are employed to operate these systems which are mandatory requirements for all personnel.



Dr M J Shakespeare
Managing Director

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